

PERFORMANCE SUPPLEMENT

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Glossary

ASS&H	Adult Social Services & Housing Directorate
BVPI	Best Value Performance Indicators
CHC	Continuing Health Care
CYPS	Children & Young Peoples Services
DFG	Disabled Facilities Grant
DIS	Delivery Improvement Statement
DWP	Department of Works and Pensions
FAB	Financial Assessment & Benefits (Team)
FTE	Full Time Equivalents
HMO	Houses of Multiple Occupation
HNR	Housing Needs Register
IPF	Institute of Public Finance
KT	Key Threshold
LA	Local Authority
LPSA	Local Public Service Agreement
No.	Number
NHS	National Health Services
NSC	North Somerset Council
NSH	North Somerset Housing
PAF	Performance Assessment Framework
PI	Performance Indicators
QTR / Q	Quarter
RNCC	Registered Nursing Care Contribution
RSL	Registered Social Landlord
SAS	Self Assessment Survey (replaced the DIS)
SPA	Single Point of Access
SS	Social Services
START	Short Term Assessment Reablement Team
SWIFT	Client Database used by Adult Social Care
TBC	To be confirmed

Terminology

Full Time Equivalent	This is the total of hours of employment divided by 37 hours, therefore not head count
Head Count	Number of actual people employed
Out-turn	Anticipated position at the end of the financial year
Phased Budget	Annual budget allocated over the period to date.
S106	Developers contribution towards infrastructure and other costs associated with bringing their development to North Somerset
Variance	Difference between actual and budgeted spend
Virement	Transfer of budget from one cost centre to another.

**COMMENTARY ON THE PEOPLE AND COMMUNITIES SERVICES DIRECTORATE
BUDGET AS AT 31 JULY 2015**

Financial Overview

As can be seen from the table below, the revised budgets for the People and Communities directorate total £91.169m, and the monitoring forecast for the end of the year reflects a projected net overspend of £2.233m. Should this position remain unchanged then the over spend of £2.233m, representing 2.45% of the budget, will occur.

The budgets for placements for children looked after are demand led and can be significantly affected by individual placements. The position in period 4 has improved due to a reduction in the number of children looked after and the continued emphasis on value for money and placement management. Having said this, the projected year end position is based on a number of assumptions that could change as the year progresses.

The demand for Adult Care services continues to rise and is causing some overspends but an increase in expected income levels and some mitigating action in reviewing care packages are hoped to keep these broadly in line with the budget. Further work will continue during the year to increase the accuracy of these forecasts.

The Public Health budget is under pressure in two ways that are affecting the projected year-end position. The expected cut in the Public Health grant of £572k coupled with other budget pressures following re-alignments, mean that it is anticipated that the Public Health reserve will need to be used in full during the current year and there may still be a small overspend in this area. Further work is currently being undertaken in all areas of Public Health spend to improve the year end position.

Directorate Summary			
	Revised Budget	Projected Out-turn	Projected Variance
	£000	£000	£000
- Gross Expenditure	218,703	220,916	2,213
- Income	-136,310	-135,768	542
- Central Recharge Recoveries	8,962	8,962	0
- Reserves	-186	-708	-522
= Directorate Totals	91,169	93,402	2,233
	Projected Out-turn Variance		2.45%

Major Financial Variances

The major financial variances as at Month 4 are shown in the tables below, and are split between variances that relate to key risks identified within the Medium Term Financial Plan, and any other variances over £50k that are projected to occur during the year.

Key Budget Risk Identified			
	Likelihood of Occurrence	Potential Impact	Projected Out-turn Variance
		£000	£000
Financial Risk Identified within MTFP			
Children in care	High	0 - 1,250	424
Ex - Children in care -	High		346
External Legal costs re Child Protection	Medium	0 - 250	0
Home to School transport reductions	Medium	0 - 200	75
Use of agency staff within Children's Social Care	High	0 - 200	322
Budget Reduction Savings:	High	0 - 500	
Re-tendering of the Short Breaks for Disabled Children 16/17			120
Care in the Community - Demand/Demographics	High	0 - 1,000	1,515
Vacancy Management & Turnover	Medium		50
Savings schedules	High	0 - 1,000	0
Legal Challenges	Medium	0 - 500	0
Potential loss of Income and Care Act Reform	High	0 - 500	0
Impact of school deficit budgets	Medium	0	0
Health Re-organisation, Efficiencies from Partnership working	High	0 - 500	0
Financial/Performance failures of adult care providers	Medium	0 - 1,000	0
Failure to achieve Housing Income targets	Medium	0 - 250	0
Homelessness	Medium	0 - 100	0
Shortfall in Public Health Re-alignment	High	0 - 250	250
Delivery of CSDAT Programmes	Low	0 - 150	0
Sub Total of MTFP Risk Variances		0 - 8,500	3,102
Emerging Risks Identified during 2015/16			
Reduction in Public Health Grant	High	0 - 550	542
C.S.R. Outcome July 2015			0
			0
Grand Total of Key Risk Variances		0 - 1,626	3,644

Other Financial Variances over £50k		Projected Out-turn Variance
		£000
Staff vacancies and savings within Adults		(220)
Individual Short Breaks for Disabled Children		55
External Legal costs		50
		0
		0
Sub Total of Other Variances Over £50k		(115)

Other Minor Variances <£50k	96
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Mitigations actions identified by Services		£000
Public Health review of staffing and contracts		(250)
Savings within Housing Services staffing		(100)
Outcome reviews within Adult Services		(400)
		0
		0
Sub Total of Other Variances Over £50k		(750)

Projected Total Directorate Variance - before Reserves	2,875
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Movements to / from Earmarked Reserves		
	Budgeted	Ad hoc Movement
	£000	£000
Use of ASSH Reserve	0	(120)
Use of Public Health Reserve	0	(522)
	0	0
	0	0
	0	0
	0	0
Sub Total of Movements to / from Earmarked Reserves	0	-642

Projected Total Directorate Variance - after movements to / from Reserves	2,233
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**DEPARTMENTAL ANALYSIS OF THE PEOPLE AND COMMUNITIES DIRECTORATE
BUDGET AS AT 31 JULY 2015**

DMT - FINANCIAL ANALYSIS BY SERVICE AREA		Revised Budget			Projected Out-turn			Projected Variance (Net) £
		Expenditure £	Income £	Net £	Expenditure £	Income	Net	
Housing Services	Mark Hughes	2,513,898	-731,923	1,781,975	2,413,898	-731,923	1,681,975	-100,000
	Sub total	2,513,898	-731,923	1,781,975	2,413,898	-731,923	1,681,975	-100,000
Learning Disabilities		22,410,397	-2,612,561	19,797,836	23,334,367	-2,612,561	20,721,806	923,970
Mental Health		7,010,756	-2,673,225	4,337,531	7,222,076	-2,673,225	4,548,851	211,320
Memory and Cognition		7,951,390	-3,465,934	4,485,456	8,099,060	-3,465,934	4,633,126	147,670
Social Care Activities		7,995,712	-1,877,993	6,117,719	7,995,712	-1,877,993	6,117,719	0
Physical & Sensory Impairment		23,785,941	-7,176,433	16,609,508	24,633,861	-7,176,433	17,457,428	847,920
Sensory Support		58,138	-18,083	40,055	58,138	-18,083	40,055	0
	Sub total	69,212,334	-17,824,229	51,388,105	71,343,214	-17,824,229	53,518,985	2,130,880
Commissioning & Service Strategy		8,201,221	-816,484	7,384,737	7,211,221	-816,484	6,394,737	-990,000
	Sub total	8,201,221	-816,484	7,384,737	7,211,221	-816,484	6,394,737	-990,000
Social Care - Assistive Equip & Tech		567,801	-24,690	543,111	567,801	-24,690	543,111	0
Social Support - Substance Abuse		175,692	0	175,692	175,692	0	175,692	-100,000
Information & Early Intervention		1,645,046	-208,700	1,436,346	1,645,046	-208,700	1,436,346	0
Social support - support for carers		912,968	-50,000	862,968	917,088	-50,000	867,088	4,120
	Sub total	3,301,507	-283,390	3,018,117	3,205,627	-283,390	2,922,237	-95,880
Family Support Services		1,288,646	-411,230	877,416	1,386,646	-411,230	975,416	98,000
Locality Services		4,411,337	-293,246	4,118,091	4,411,337	-293,246	4,118,091	0
Other Children & Family Services		1,060,023	-167,513	892,510	1,181,023	-167,513	1,013,510	121,000
Commission & Social Work		3,267,853	0	3,267,853	3,635,853	0	3,635,853	368,000
	Sub total	10,027,859	-871,989	9,155,870	10,614,859	-871,989	9,742,870	587,000
Childrens Centres		1,738,258	-339,880	1,398,378	1,738,258	-339,880	1,398,378	0
Under Fives		2,241,220	-1,132,090	1,109,130	2,328,220	-1,132,090	1,196,130	87,000
	Sub total	3,979,478	-1,471,970	2,507,508	4,066,478	-1,471,970	2,594,508	87,000
Children Looked After		6,970,955	0	6,970,955	7,459,955	0	7,459,955	489,000
	Sub total	6,970,955	0	6,970,955	7,459,955	0	7,459,955	489,000
Management & Support		1,427,827	-85,986	1,341,841	1,457,827	-85,986	1,371,841	30,000
Strategy		6,186,843	-1,467,482	4,719,361	6,186,843	-1,467,482	4,719,361	0
Learning		826,293	-718,387	107,906	826,293	-718,387	107,906	0
Other		1,455,751	-1,049,984	405,767	1,455,751	-1,049,984	405,767	0
	Sub total	9,896,714	-3,321,839	6,574,875	9,926,714	-3,321,839	6,604,875	30,000
Grants		0	-2,050,550	-2,050,550	0	-2,050,550	-2,050,550	0
	Sub total	0	-2,050,550	-2,050,550	0	-2,050,550	-2,050,550	0
Access		4,164,232	-662,986	3,501,246	4,239,232	-662,986	3,576,246	75,000
Youth Justice		1,075,427	-729,033	346,394	1,075,427	-729,033	346,394	0
Special Education		1,514,686	-924,690	589,996	1,514,686	-924,690	589,996	0
	Sub total	6,754,345	-2,316,709	4,437,636	6,829,345	-2,316,709	4,512,636	75,000
Use of Reserves	Natalie Field	9,491,383	-9,491,383	0	9,491,383	-8,949,383	542,000	542,000
		0	0	0	0	-522,000	-522,000	-522,000
		0	0	0	0	0	0	0
		0	0	0	0	0	0	0
	Sub total	9,491,383	-9,491,383	0	9,491,383	-9,471,383	20,000	20,000
PEOPLE AND COMMUNITIES DIRECTORATE TOTAL		130,349,694	-39,180,466	91,169,228	132,562,694	-39,160,466	93,402,228	2,233,000

Projected Out-turn Variance as a % of Base Budget

2.45%

SALARY MONITORING 2015/2016

	Budgeted FTE's	April	May	June	Apr-June	July	August	September	July-Sept	Oct-Dec	Jan-Mar	Sub Total	Income, Grants or Recharges	TOTAL COSTS TO 31/07/15	ANNUAL BUDGET	PHASED BUDGET	VARIANCE TO PHASED	YEAR END VARIANCE
		£	£	£	£	£	£	£	£	£	£			£	£	£	£	£
Adult Social Services:																		
PHYSICAL SUPPORT	49.04	99,601	99,335	98,223	297,159	99,628			99,628	0	0	396,786	0	396,786	1,189,054	396,351	435	-65,416
MEMORY & COGNITION	9.77	18,494	18,826	25,879	63,199	16,493			16,493	0	0	79,692	0	79,692	232,900	77,633	2,059	-21,262
ASSISTIVE EQUIPMENT AND TECHNOLOGY	1.00	4,224	4,201	4,201	12,625	4,201			4,201	0	0	16,826	0	16,826	48,392	16,131	695	2,039
INFORMATION AND EARLY INTERVENTION	5.65	9,367	9,361	9,523	28,251	9,542			9,542	0	0	37,792	0	37,792	169,734	56,578	-18,786	-55,609
SOCIAL CARE ACTIVITIES	183.60	560,756	608,589	621,570	1,790,915	622,392			622,392	0	0	2,413,307	0	2,413,307	7,261,637	2,420,546	-7,239	-20,449
COMMISSIONING AND SERVICE DELIVERY	73.23	211,363	232,192	239,654	683,208	221,545			221,545	0	0	904,753	0	904,753	2,816,826	938,942	-34,189	-113,640
LIFELONG LEARNING	4.61	13,503	13,876	13,445	40,824	12,685			12,685	0	0	53,509	0	53,509	156,856	52,285	1,223	-3,279
SUB TOTAL ADULT SOCIAL SERVICES	326.90	917,306	986,380	1,012,494	2,916,180	986,485	0	0	986,485	0	0	3,902,664	0	3,902,664	11,875,400	3,958,467	-55,802	-277,617
Housing Services:																		
Head of Housing	2.00	9,645	9,644	9,644	28,934	9,644			9,644	0	0	38,578	0	38,578	111,104	37,035	1,543	4,628
Housing Strategy & Policy	5.58	14,337	14,922	15,724	44,984	18,313			18,313	0	0	63,297	0	63,297	238,899	79,633	-16,337	-29,099
Housing Options Team	11.31	33,606	30,957	25,159	89,722	22,522			22,522	0	0	112,244	0	112,244	422,763	140,921	-28,677	-114,669
Housing Renewal Team	6.00	21,254	21,214	21,813	64,281	19,950			19,950	0	0	84,231	0	84,231	230,712	76,904	7,327	13,116
Homeless Deposit Bond Scheme	0.00	0	2,045	2,045	4,089	824			824	0	0	4,913	0	4,913	0	0	4,913	11,505
Private Rented Housing Team	6.00	15,293	15,247	19,209	49,749	18,098			18,098	0	0	67,847	0	67,847	211,661	70,554	-2,706	974
Discretionary HMO Licensing	2.00	5,179	5,173	1,946	12,298	2,852			2,852	0	0	15,149	0	15,149	63,491	21,164	-6,014	-25,528
Home Choice	6.77	16,300	16,275	15,929	48,504	15,614			15,614	0	0	64,117	0	64,117	204,490	68,163	-4,046	-15,461
SUB TOTAL HOUSING SERVICES	39.66	115,614	115,477	111,470	342,560	107,817	0	0	107,817	0	0	450,377	0	450,377	1,483,119	494,373	-43,997	-154,534
PEOPLE & COMMUNITIES TOTAL	366.56	1,032,919	1,101,857	1,123,963	3,258,739	1,094,302	0	0	1,094,302	0	0	4,353,041	0	4,353,041	13,358,519	4,452,840	-99,799	-432,151
<i>To be retained in DSG</i>														0	0	0	0	0
<i>To be incorporated within General Fund</i>														4,353,041	13,358,519	4,452,840	-99,799	-432,151
<i>To be transferred to/from EM Reserve</i>																	0	0
AUTHORITY TOTAL	366.56	1,032,919	1,101,857	1,123,963	3,258,739	1,094,302	0	0	1,094,302	0	0	4,353,041	0	4,353,041	13,358,519	4,452,840	-99,799	-432,151
<i>To be retained in DSG</i>														0	0	0	0	0
<i>To be incorporated within General Fund</i>														4,353,041	13,358,519	4,452,840	-99,799	-432,151
<i>To be transferred to/from EM Reserve</i>																	0	0
																		-3.24%

2015-16 Care in the Community - Primary Support Reason

Primary Support Reason	Expenditure Budget	Projected Expenditure	Expenditure Variance	Income Budget	Projected Income	Income Variance	Net Budget	Net Expenditure	Net Variance
Physical Support	23,785,941	26,305,469	2,519,528	(7,176,433)	(8,177,169)	(1,000,736)	16,609,508	18,128,300	1,518,792
Sensory Support	58,138	87,603	29,465	(18,083)	(40,103)	(22,020)	40,055	47,499	7,444
Memory & Cognition	7,951,390	7,886,487	(64,903)	(3,465,934)	(3,299,454)	166,480	4,485,456	4,587,033	101,577
Learning Disability	22,410,397	24,138,150	1,727,753	(2,612,561)	(2,966,550)	(353,989)	19,797,836	21,171,601	1,373,765
Mental Health	7,010,756	6,721,988	(288,768)	(2,673,225)	(1,843,739)	829,486	4,337,531	4,878,249	540,718
Substance Misuse	175,692	101,822	(73,870)	0	(4,800)	(4,800)	175,692	97,021	(78,671)
Carer Support	912,968	686,674	(226,294)	(50,000)	(207)	49,793	862,968	686,466	(176,502)
	62,305,282	65,928,192	3,622,910	(15,996,236)	(16,332,022)	(335,786)	46,309,046	49,596,171	3,287,125

SAVINGS ASSUMPTIONS	Expenditure Budget	Projected Expenditure	Expenditure Variance	Income Budget	Projected Income	Income Variance	Net Budget	Net Expenditure	Net Variance
LD Framework Community Service Packages	0	(250,000)	(250,000)	0	0	0	0	(250,000)	(250,000)
Day Services and Supported Living	0	(250,000)	(250,000)	0	0	0	0	(250,000)	(250,000)
Additional income realised on debt accrued against property	0	0	0	0	(250,000)	(250,000)	0	(250,000)	(250,000)
Adjusted CIC Out-turn	62,305,282	65,428,192	3,122,910	(15,996,236)	(16,582,022)	(585,786)	46,309,046	48,846,171	2,537,125

2015-16 Care in the Community - Overall Age Category

Age Category	Expenditure Budget	Projected Expenditure	Expenditure Variance	Income Budget	Projected Income	Income Variance	Net Budget	Net Expenditure	Net Variance
18 to 64	28,753,448	30,899,484	2,146,036	(3,941,822)	(3,953,166)	(11,344)	24,811,626	26,946,318	2,134,692
65 to 74	9,956,966	8,856,951	(1,100,015)	(1,761,499)	(1,869,220)	(107,721)	8,195,467	6,987,730	(1,207,737)
75 to 84	6,829,341	9,095,882	2,266,541	(3,759,025)	(3,763,805)	(4,780)	3,070,316	5,332,076	2,261,760
85+	14,383,579	15,074,636	691,057	(6,430,895)	(6,687,827)	(256,932)	7,952,684	8,386,809	434,125
NA	2,381,948	2,001,240	(380,708)	(102,995)	(58,003)	44,992	2,278,953	1,943,238	(335,715)
	62,305,282	65,928,192	3,622,910	(15,996,236)	(16,332,022)	(335,786)	46,309,046	49,596,171	3,287,125

2015-16 Care in the Community - Subdivision

Subdivision	Expenditure Budget	Projected Expenditure	Expenditure Variance	Income Budget	Projected Income	Income Variance	Net Budget	Net Expenditure	Net Variance
Nursing	9,321,254	10,149,465	828,211	(3,689,516)	(3,814,060)	(124,544)	5,631,738	6,335,405	703,667
Short term - Nursing	922,182	414,006	(508,176)	0	0	0	922,182	414,006	(508,176)
Enablement - Nursing	339,591	242,124	(97,467)	0	0	0	339,591	242,124	(97,467)
Residential	24,680,396	25,592,157	911,761	(8,551,149)	(8,437,008)	114,141	16,129,247	17,155,149	1,025,902
Short term - Residential	554,651	1,250,651	696,000	0	0	0	554,651	1,250,651	696,000
Enablement - Residential	627,378	452,467	(174,911)	0	0	0	627,378	452,467	(174,911)
Shared lives	487,505	583,282	95,777	(132,083)	(158,070)	(25,987)	355,422	425,212	69,790
Direct Payment	5,475,482	5,750,910	275,428	(541,444)	(603,470)	(62,026)	4,934,038	5,147,440	213,402
Direct Payment Carers	387,540	20,545	(366,995)	(50,000)	0	50,000	337,540	20,545	(316,995)
Home Care	6,116,099	7,326,636	1,210,537	(1,499,467)	(1,722,318)	(222,851)	4,616,632	5,604,318	987,686
Extra Care	835,565	1,027,575	192,010	(157,615)	(188,594)	(30,979)	677,950	838,981	161,031
Day Care	3,327,606	3,206,506	(121,100)	(339,167)	(307,137)	32,030	2,988,439	2,899,370	(89,069)
Supported Living	7,614,245	8,345,175	730,930	(982,800)	(1,048,370)	(65,570)	6,631,445	7,296,805	665,360
Reablement	1,293,288	1,212,745	(80,543)	(52,995)	(52,995)	0	1,240,293	1,159,750	(80,543)
Other	322,500	353,950	31,450	0	0	0	322,500	353,950	31,450
	62,305,282	65,928,192	3,622,910	(15,996,236)	(16,332,022)	(335,786)	46,309,046	49,596,171	3,287,125

2015/16 Residential, Nursing and Shared Lives Placements

Date	Nursing Enablement	Nursing Permanent	Nursing Respite	Nursing Short Term	Residential Enablement	Residential Permanent	Residential Respite	Residential Short Term	Shared Lives Permanent	Shared Lives ST - Respite	Total	RNCC respite & self funding
30/04/2015	11	340	5	30	24	741	9	31	24	55	1,270	294
31/05/2015	8	339	2	20	24	753	12	23	24	59	1,264	296
30/06/2015	15	338	4	28	30	752	13	26	24	66	1,296	287
31/07/2015	14	342	4	30	14	753	16	38	25	70	1,306	285
31/08/2015											-	
30/09/2015											-	
31/10/2015											-	
30/11/2015											-	
31/12/2015											-	
31/01/2016											-	
28/02/2016											-	
31/03/2016											-	
31/03/2015	18	328	0	10	21	751	15	28	22	50	1,243	312

New format for Primary Support Reasons (Zero Based Review) - respite and short term used to be combined, and are now required separately.

Shared Lives previously not captured in placement data.

2015/16 CARE & SUPPORT HOURS

Actual Hours Delivered per week	2015/16													% Change P1 to P3
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P10	P11	P12	P13	
	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	
Supported living packages	6,982	6,937	7,211	0	0	0	0	0	0	0	0	0	0	0
Extra Care	1,351	1,342	1,370	0	0	0	0	0	0	0	0	0	0	0
Other external provisions	10,205	10,374	10,025	0	0	0	0	0	0	0	0	0	0	0
START Team	483	457	395	0	0	0	0	0	0	0	0	0	0	0
Total Hours	19,020	19,110	19,001	0	0	0	0	0	0	0	0	0	0	0

Number of Service Users per week	P1	P2	P3	P4	P5	P6	P7	P8	P9	P10	P11	P12	P13
	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015
Supported living packages	149	148	149										
Extra Care	107	110	111										
Other external provisions	773	775	795										
START Team	86	76	76										
Total	1,115	1,109	1,131	0	0	0	0	0	0	0	0	0	0

Average Delivered Hours per Service User per week	P1	P2	P3	P4	P5	P6	P7	P8	P9	P10	P11	P12	P13
	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015
Supported living packages	46.86	46.87	48.40										
Extra Care	12.59	12.20	12.34										
Other external provisions	13.20	13.39	12.61										
START Team	5.61	6.01	5.19										
Overall Average	17.05	17.23	16.80										

Note: Each Period is 4 weeks long, therefore there are 13 periods during the year.

Note: 2014-15 New Reporting and Classification guidelines state that any Day Care that is provided outside a Day Centre is to be classified as Supported Living.

Self-Directed Support targets 2014/15

Service Users		1st April	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15
Personalised budgets	Cash only	221	223	222	220	224	220	221	222	218	221			225
	Mixed	84	69	67	65	71	54	55	62	63	63			56
	Managed	1130	1127	1110	1104	1126	1183	1186	1157	1133	1177			1025
Total PB's		1,435	1,419	1,399	1,389	1,421	1,457	1,442	1,441	1,414	1,461			1,306
Percentage of service users with PB		86.97%	86.00%	84.79%	84.18%	86.12%	88.30%	90.76%	91.09%	91.34%	93.95%			96.24%
Target		n/a	81.0%	82.0%	84.0%	86.0%	88.0%	89.0%	90.0%	91.0%	92.0%	93.0%	94.0%	95.0%
Percentage of service users with Cash PB		18.48%	17.70%	17.52%	17.27%	17.88%	16.61%	17.37%	17.95%	18.15%	18.26%			20.71%
Target		n/a	17.0%	17.0%	17.0%	17.0%	17.0%	17.0%	17.0%	17.0%	17.0%	17.0%	17.0%	17.0%

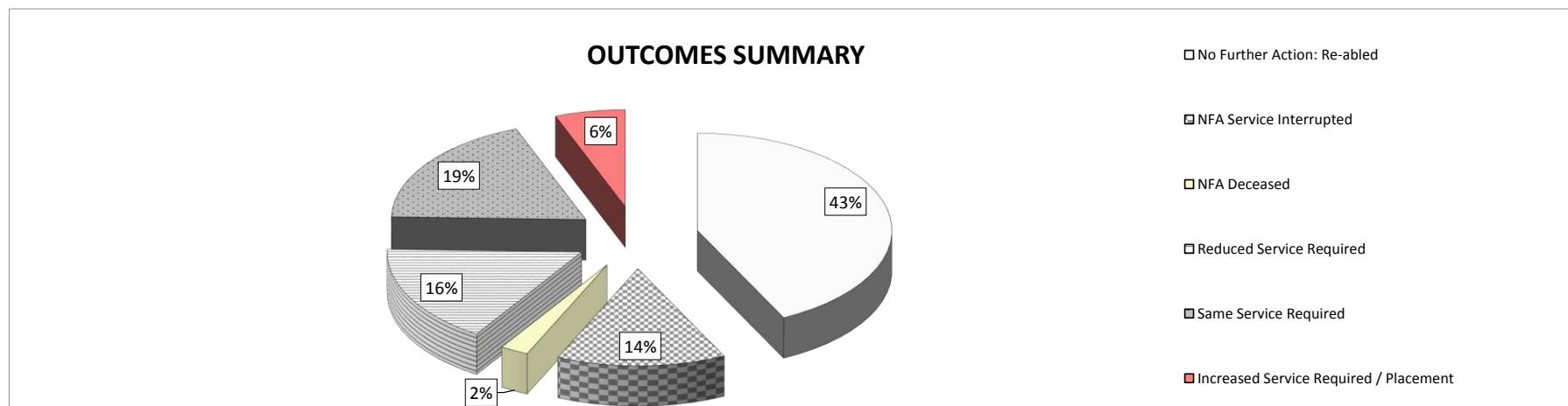
Carers		1st April	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15
Personalised budgets	Cash only	323	353	388	410	431	470	491	516	527	527			538
	Mixed	0	0	0	0	0	0	0	0	0	0			0
	Managed	3	3	3	3	3	3	3	3	3	3			4
Total PB's		326	356	391	413	434	473	494	519	530	530			542
Percentage of carers with PB		93.14%	91.28%	92.00%	92.81%	93.33%	94.60%	94.10%	94.36%	94.64%	94.64%			100.0%
Target		n/a	91.0%	91.0%	92.0%	92.0%	92.0%	93.0%	93.0%	94.0%	94.0%	95.0%	95.0%	95.0%
Percentage of carers with Cash PB		92.29%	90.51%	91.29%	92.13%	92.69%	94.00%	93.52%	93.82%	94.11%	94.11%			99.26%
Target		n/a	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%	90.00%

Source: Hilary Crouch, Information Manager

2015/16 START Team monitoring - Service Outcomes as at 31 July 2015

People Leaving Service in the Month

Outcomes Summary	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Total	%
No Further Action: Re-abled	22	14	17	20									73	43%
NFA Service Interrupted	8	5	7	4									24	14%
NFA Deceased	1	1	2	0									4	2%
Reduced Service Required	10	7	5	6									28	16%
Same Service Required	10	8	11	3									32	19%
Increased Service Required / Placement	3	3	3	1									10	6%
Total	54	38	45	34	0	0	0	0	0	0	0	0	171	100%



Outcomes Savings Summary (£)	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Total	%
	£	£	£	£	£	£	£	£	£	£	£	£	£	
No service Required	18,516	11,260	12,561	13,052	0	0	0	0	0	0	0	0	55,389	86%
Reduced Service Required (assumes package halved)	2,987	1,970	1,208	1,632	0	0	0	0	0	0	0	0	7,796	13%
Same Service Required	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
Increased Service Required (assumes increase of 3.5 hrs / week)	693	693	693	231	0	0	0	0	0	0	0	0	2,310	4%
Monthly Savings	20,810	12,537	13,076	14,453	0	0	0	0	0	0	0	0	60,875	100%

Savings if prevent care for 6 months	124,859	75,222	78,456	86,716	0	0	0	0	0	0	0	0	0
Savings if prevent care for 12 months	249,718	150,444	156,911	173,432	0	0	0	0	0	0	0	0	0
Savings if prevent care for 24 months	499,435	300,889	313,822	346,864	0	0	0	0	0	0	0	0	0

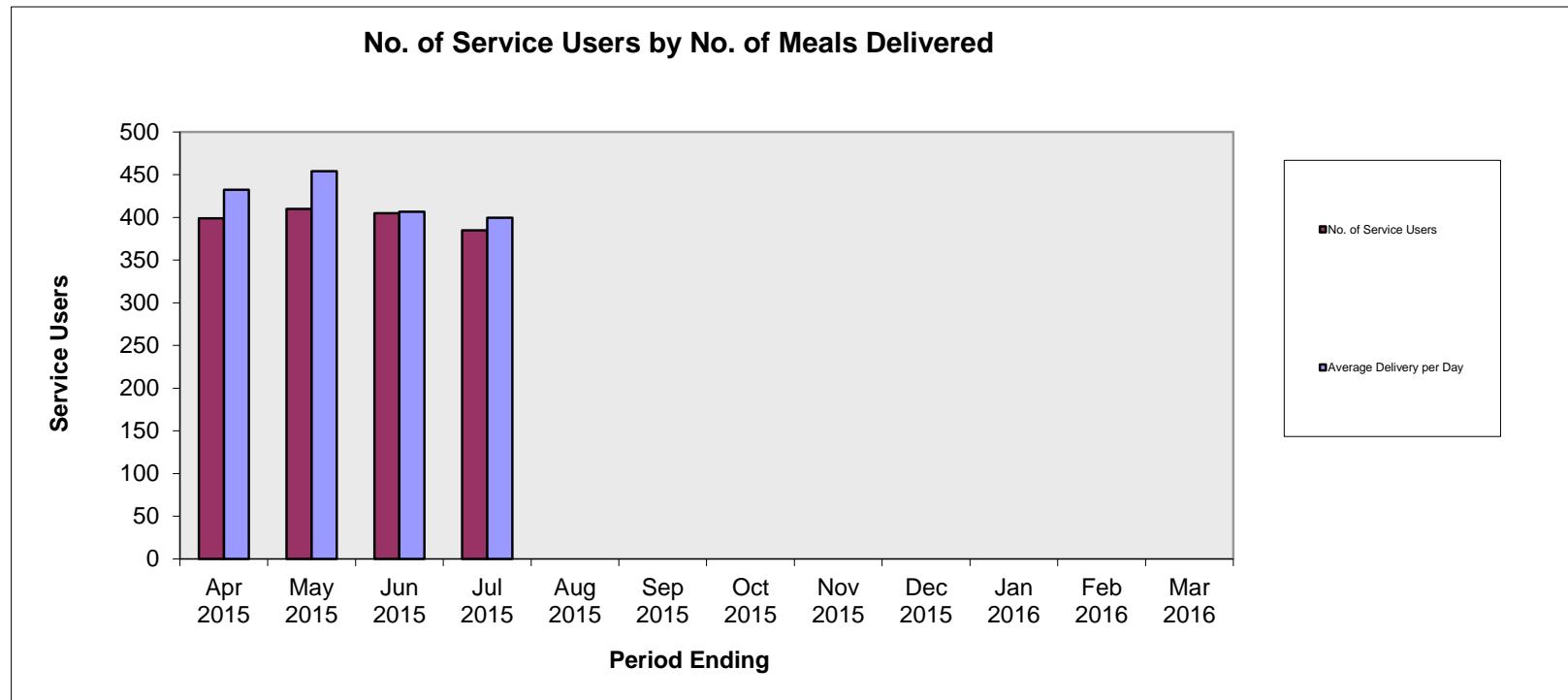
Average Weekly Package Size (Hours)	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
	9.05	8.53	7.32	8.24								

Commentary on Savings Summary: The above table gives an indication of the costs avoided per month based on final outcomes. These are achieved when no further service is required and therefore no ongoing care costs are necessary. Likewise further cost avoidance is achieved after the START service as the original package of care is reduced. There are very few cases of packages increasing. Finally the table shows the costs avoided if we can prevent care on 6, 12 and 24 months basis for those who have left the START service.

2015/16 Community Meals Delivered Per Month

Source: Deborah Hart, Lead Service Accountant

	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016
Service Users	399	410	405	385								
Hot Meals	8,645	8,625	8,944	9,186								
<i>average delivery/day</i>	432	454	407	399								
<i>delivery days</i>	20	19	22	23								
Teas	1,037	1,099	1,200	1,288								
Day Centres	92	79	105	84								
Luncheon Clubs	41	27	37	56								
Total Meals	9,815	9,830	10,286	10,614	0	0	0	0	0	0	0	0



Integrated Community Equipment Service

Source: Mark Jarvis, Service Accountant







Spend by Type and by Partner up to 31 July 2015

Equipment Type	NHS North Somerset		North Somerset Council			Total
	Adults	Children	Education	Adult Social Care	Child Social Care	
	£	£	£	£	£	£
Equipment	639,058	6,783	1,469	255,789	8,867	911,967
Specials	44,419	14,216	27,210	45,030	55,452	186,327
Servicing	7,927	41	0	4,951	180	13,100
Repairs	8,109	0	93	3,721	358	12,280
Del/Collect	122,885	1,765	626	45,333	2,521	173,131
Recycling Cost	38,614	264	30	12,016	314	51,238
Recovered/collection	-483,865	-4,030	-176	-164,855	-3,656	-656,582
Other Costs	0	0	0	0	0	0
Subtotal of costs	377,147	19,039	29,251	201,986	64,037	691,460
Joint Costs*	-2,127	-107	-165	-1,139	-361	-3,900
Subtotal	375,020	18,932	29,086	200,847	63,676	687,560
discount	0	0	0	0	0	0
Total	375,020	18,932	29,086	200,847	63,676	687,560
% Share of Total Spend	54.54%	2.75%	4.23%	29.21%	9.26%	




*Joint Costs breakdown	
Equipment	113
Minor adapt	1,344
Specials	0
Servicing	137
Repairs	319
Del/Collect	986
Recycling Cost	682
Recovered/collection	-4,692
Costs	-2,791
Subtotal	-3,900
discount	0
Total	-3,900













Summary of performance

Adult Social Care Scrutiny Report 2015/16

Adult Social Care Performance Indicators 2067-14		Frequency of reporting	14/15 Out Turn	Q 1	Q 2	Q3	Q 4	15/16 Target	Comments	Status
1	- Green - Better than or on target									
0	- Amber - Not on target but within 5%									
0	- Red - Not on target and exceeds tolerance									
3	- Data not available or quarterly / annual figures									N/A
455	Percentage of Service users at the end of the month who have a PB as a proportion of the people receiving community services at the same month end (ASCOF 1C part 1a)	Quarterly	98.71%	98.22%				100.0%	Awaiting SALT report to be able to produce this data	
394	Enablement - on completion the percentage of people who have either returned home or have moved from Nursing to Residential care.	Monthly	20.06%	0.00%				20.0%	Data produced for enablement meeting - has not been validated for Q1 yet	N/A
379	No of people in permanent care home placements age 65+ at month end	Monthly	880	880				880	Performance at the end of quarter one is on target	
	Number of Deferred Payment arrangements in place at month end (Snapshot)	Quarterly	n/a	0				No target set	3 agreements are with legal services, and several more are in the early stages of being considered.	N/A
457	The percentage of closed cases in which the adult at risk, or their representatives, has indicated that the process had benefited them	Quarterly	41.55%	61.25%				65.0%	Performance is above target, however there is a significant amount of data from Q1 still to be processed, and this may affect the final figure.	
146	Proportion of Adults with Learning Disabilities in paid employment (ASCOF 1E)	Quarterly	11.88%	0.00%				10.00%	Awaiting SALT report to be able to produce this data	N/A
	Number of Carers receiving stand-alone carers assessment through carers contract	Quarterly							Data not available	N/A

Summary of performance Strategic Housing Scrutiny Report 2015-16

9	- Green - Better than or on target	
1	- Amber - Not on target but within 5%	
2	- Red - Not on target and exceeds tolerance	
4	- Data not available or awaited from External Partners	N/A

Strategic Housing Performance Indicators 2014-15		Frequency of reporting	Out-turn 2014-15	Q 1	Q2	Q3	Q4	15/16 Target	Comments	Status
H1	Average number of days between the date of HMO licensing inspection to the issuing of formal representations of the licence.	Monthly	84	98				40	Change in staffing resulting in delays to this part of project along with complex investigations	
H2	Total No. of homes where a significant hazard was removed/repaired through local authority intervention per year	Monthly	129	43				140	Above target due to high number cases completed in April.	
H3	% of unauthorised encampments visited within 2 working days of notification.	Monthly	100%	100%				100%	High volume in June all visited within target time scale	
H4	% of complaints about poor housing conditions in the private rented sector which are resolved through informal intervention	Monthly	n/a	78.0%				75%	New target to monitor outcomes to new enforcement procedures, on target for first quarter	
H7	Total number of HMO buildings improved (New)	Monthly	51	24				56	Exceeding target, due to focus on this area of work	
H9	Average time taken from receipt of Occupational Therapy Assessment to approval of Disabled Facilities Grant (DFG) (in weeks)	Monthly	26	25				18	Slightly below target but complex cases completed in May will influence outturn.	
H12	No of homes where are repairs undertaken/advice given through local authority intervention, enabling older people to stay in their own home.	Quarterly in arrears	2,047					2,000	External partner data awaited.	N/A
H14	No of private sector homes, where energy efficiency improved through Local Authority intervention/support. (DECC quarterly data added to last month eachquarter)	Quarterly in arrears	554					400	External partner data awaited.	N/A
H16	Number of Households in temporary accommodation (Snapshot only)	Monthly	62	61				51	Accessing accommodation in the private rented sector is becoming increasing difficult due to landlords preferring to house people in employment and the gap between Housing Benefit levels and private sector rents. This means that we are finding it difficult to prevent homelessness and are having to rely more on temporary accommodation.	
H17	Percentage of young people who present as homeless and are prevented from needing to enter long term local authority care	Monthly	96.6%	100%				90%	0	
H19	No of homeless households in priority need who are prevented from being homeless.	Monthly	87.6%	87.9%				85%	0	
H25	Percentage of all shortlists released to RSL's within 24 hrs of bidding closing.	Monthly	100%	100%				99%	0	
H26	% of new HomeChoice applications which are assessed and the applicants informed of their priority within 14 days (10 working days).	Monthly	99.5%	97.9%				95%	0	
H28	Number of affordable homes completed as a % of the annual target	Annually	102.7%	74				100.0%	FALSE	
H32	Number of empty private sector dwellings that have been empty for more than 6 months that are brought back into use.	Monthly	15	4				40	New Officer in Post following long term vacancy. A number of fresh actions being put in place to meet target.	N/A
H39	% Customer satisfaction across all Housing Services.	Annually	92.9%					0%	Data available in Q4	N/A

2015/16 Revenues & Benefits Performance Information

Source: Jo-Anne Buchan, Revenues & Benefits Client Manager

New Claims

The table below sets out the volumes of new claims received.

	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
2015/16	802	626	865									
2014/15	855	723	832	821	807	847	822	901	704	874	874	960
% Change	(6.20)	(13.42)	3.97	(100.00)	(100.00)	(100.00)	(100.00)	(100.00)	(100.00)	(100.00)	(100.00)	(100.00)

Caseload Tracker

Total amount of Housing / Council Tax benefits claims.

	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
2015/16	18,739	18,579	18,480									
2014/15	17,573	17,457	17,346	17,261	17,195	17,113	17,102	17,049	16,607	16,789	17,928	17,970
% Change	6.64	6.43	6.54	(100.00)	(100.00)	(100.00)	(100.00)	(100.00)	(100.00)	(100.00)	(100.00)	(100.00)

	New Claims			Change in Circumstances		
	Claims	Days	Target 20 days	Claims	Days	Target 6 days
April	802	15,291	19.07	9,750	46,932	4.81
May	626	10,552	16.86	7,686	39,073	5.08
June	865	15,079	17.43	6,580	51,426	7.82
Quarter One	2,293	40,922	17.85	24,016	137,431	5.72
July						
August						
September						
Quarter Two	-	-		-	-	
October						
November						
December						
Quarter Three	-	-		-	-	
January						
February						
March						
Quarter Four	-	-		-	-	
Year to Date	2,293	40,922	17.85	24,016	137,431	5.72